OMRF Helpdesk

This tutorial will help you set up a VPN to the OMRF network so you can access the intranet from offsite. These instructions are for using a Mac computer.
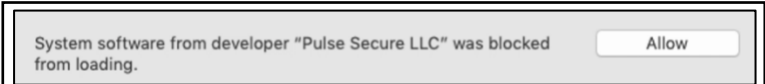
You will need:

- Internet Access
- Your Microsoft 365 OMRF login credentials
- Your Microsoft 365 multifactor authentication (MFA)
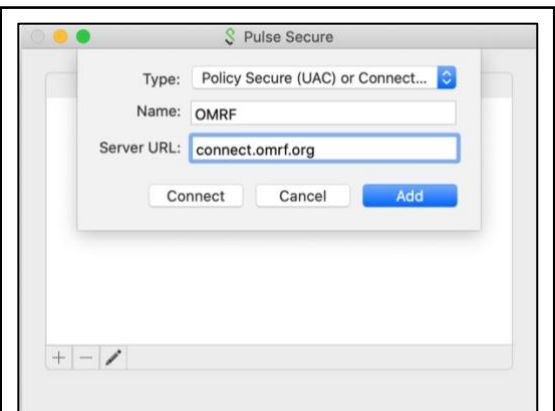
Setup steps:

On your home system

A. Download and install Pulse Secure.
1. Go to **https://www.dropbox.com/s/3wrlalgww4rpdd8/PulseSecure-v9.1.12.10247.pkg?dl=0**
2. Click "**Download**"
3. Click "**Direct download**"
4. Open the **PulseSecure-v9.1.12.10247.pkg** file when the download is complete.
5. Install with the default settings.
6. A message may be displayed reporting "**System Policy is preventing loading PulseSecure**." Click **OK**.
7. System Preferences should open, and another message may display reporting "**'Installer' wants access to control 'System Preferences'**". Click **OK**.
8. Another message reports "**System Extension Blocked**". Click "**Open Security Preferences**".

Click Allow at the bottom of the Security preference pane to continue the installation

9. At the bottom of the Security preference pane a message should report "**System software from developer 'Pulse Secure LLC' was blocked from loading**." Click the "**Allow**" button to the right of the message.
10. When the installation completes, click "**Close**" to close the installer.
11. Pulse Secure will be added to the menu bar in the upper right of your screen. A window should appear with the title "**Connections**".
12. Click the "**+**" icon in the lower left corner.
13. Enter any label of your choice in the "**Name**" field.
14. Enter "**connect.omrf.org**" in the "**Server URL**" field.
15. Click "**Add**" to add the connection.

The server URL must be "connect.omrf.org"

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Using the VPN:

A. Establish VPN Connection
   1. Click the Pulse Secure icon in the menu bar.
   2. Click the name of the connection.
   3. Click "**Connect**"
   4. You will see the Microsoft 365 Sign in page. Enter your Microsoft 365 login. **This is your username followed by @omrf.org. Alexander Fleming would enter fleminga@omrf.org to log in.**
   5. Click "**Next**".
   6. Enter your OMRF password, then click "**Sign in**".
   7. Approve the sign in request using the MFA method you chose when you set up your Microsoft 365 account.
   8. At the "**Stay signed in?**" prompt, click "**No**".
   9. You are now connected to the OMRF network VPN. ***All Network traffic will go through OMRF network while connected to the VPN***

B. Disconnect the VPN
   1. Click the Pulse Secure icon in the system tray.
   2. Click the name of the connection.
   3. Click "**Disconnect**". ***Don't forget to click Disconnect in Pulse Secure when you are finished.***

*Sign in with **username** followed by **@omrf.org***

Approve sign-in through chosen MFA method.

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