

# OMRF Helpdesk

Working Remotely:  
Accessing your work Windows 10 computer  
from a home Mac computer

This tutorial will help you set up a VPN to the OMRF network and Remote Desktop so you can access your work system from offsite. These instructions are for using a Mac computer to connect to a computer running Windows 10.

## You will need:

- Internet Access
- Your work computer's system name
- Your OMRF login credentials
- An Apple ID to download Microsoft Remote Desktop

## Setup steps:

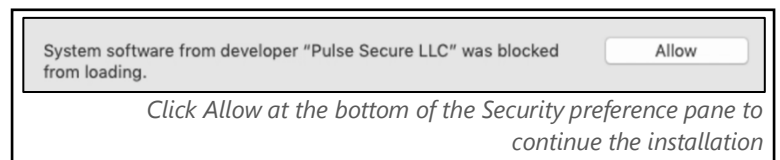
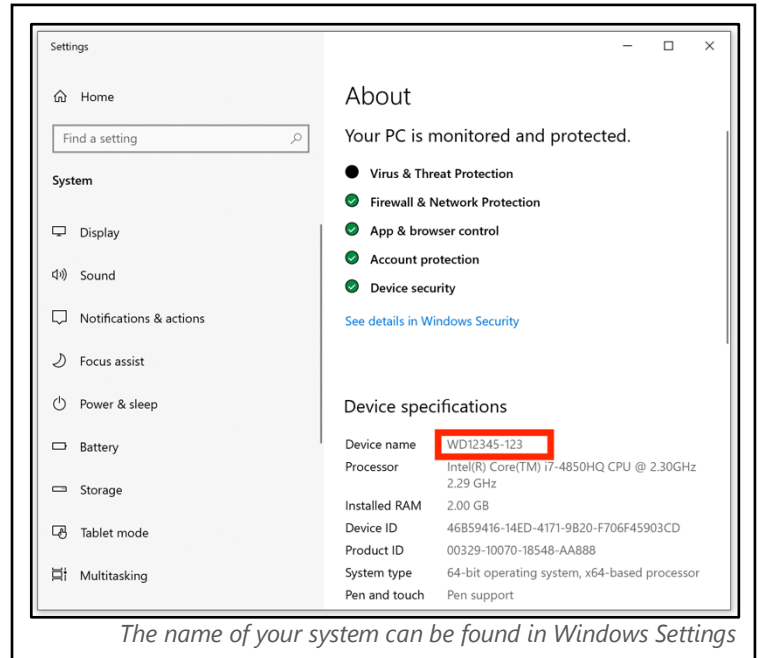
### On your OMRF system

- A. Find your work system's device name.
  1. Click the **Start** button
  2. Type "**PC Name**"
  3. Open "**View your PC name**"
- B. Your system's name will be listed under "**Device specifications**" and labeled "**Device name**"
- C. Contact OMRF IT Helpdesk and provide the system name as well as your username. The Helpdesk will
  - enable Remote Desktop connections
  - add your username to the Remote Desktop Users group
  - set the system Power Options to prevent sleep

Please note that this can be done remotely, as long as the system is powered on and awake.

### On your home system

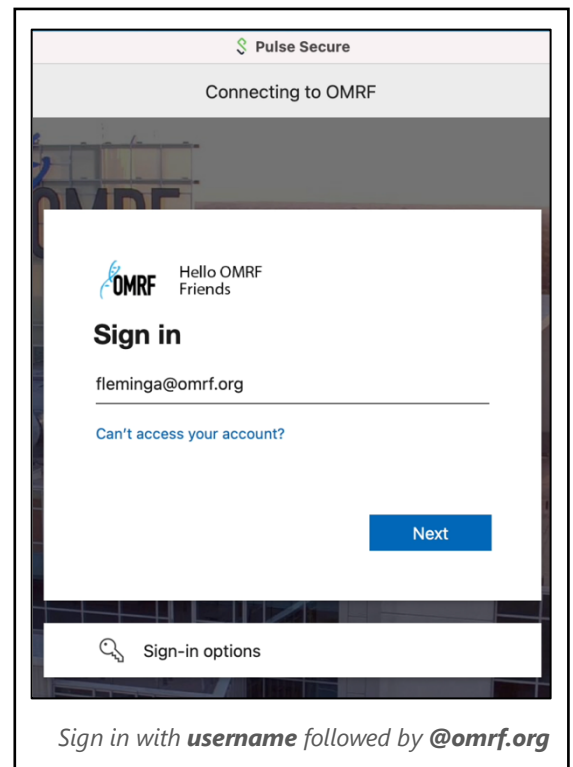
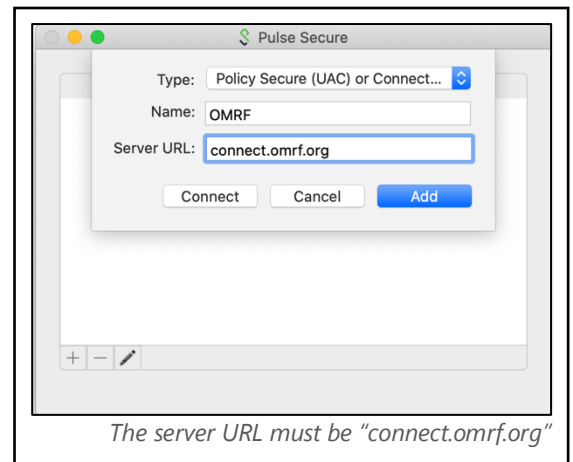
- A. Download and install Pulse Secure.
  1. Go to <https://www.dropbox.com/s/3wrlalgww4rpdd8/PulseSecure-v9.1.12.10247.pkg?dl=0>
  2. Click "**Download**"
  3. Click "**Direct download**"
  4. Open the **PulseSecure-v9.1.12.10247.pkg** file when the download is complete.
  5. Install with the default settings.
  6. A message may be displayed reporting "**System Policy is preventing loading PulseSecure.**" Click **OK**.
  7. System Preferences should open, and another message may display reporting "**'Installer' wants access to control 'System Preferences'**". Click **OK**.
  8. Another message reports "**System Extension Blocked**". Click "**Open Security Preferences**".
  9. At the bottom of the Security preference pane a message should report "**System software from developer 'Pulse Secure LLC' was blocked from loading.**" Click the "**Allow**" button to the right of the message.
  10. When the installation completes, click "**Close**" to close the installer.



11. Pulse Secure will be added to the menu bar in the upper right of your screen. A window should appear with the title "**Connections**".
12. Click the "+" icon in the lower left corner.
13. Enter any label of your choice in the "**Name**" field.
14. Enter "**connect.omrf.org**" in the "**Server URL**" field.
15. Click "**Add**" to add the connection.

**B. Establish VPN Connection**

1. Click the Pulse Secure icon in the menu bar.
2. Click the name of the connection.
3. Click "**Connect**"
4. You will see the Microsoft 365 Sign in page. Enter your Microsoft 365 login. **This is your username followed by @omrf.org. Alexander Fleming would enter [fleminga@omrf.org](mailto:fleminga@omrf.org) to log in.**
5. Click "**Next**".
6. Enter your OMRF password, then click "**Sign in**".
7. Approve the sign in request using the MFA method you chose when you set up your Microsoft 365 account.
8. At the "**Stay signed in?**" prompt, click "**No**".
9. You are now connected to the OMRF network VPN.  
**All Network traffic will go through OMRF network while connected to the VPN**



**C. Install and configure Microsoft Remote Desktop 10 on your home Mac.**

1. Open the **App Store** and search for "**Microsoft Remote Desktop 10**"
2. Click the "**Get**" button in the upper right corner, and then click "**Install**". You may be prompted to enter your Apple ID and password, and then click "**Get**" again. If this is your first
3. Click the "+" button in the toolbar, and then click "**Add PC**".
4. In the "**PC name**" field enter the system name of your PC.
5. Click the "**Add**" button in the lower right to accept all other defaults.
6. Double click the tile labeled with the name of your work computer to start the connection.
7. When prompted for your credentials, type "**OMRF\**" followed by your OMRF username. Enter your regular OMRF password.
8. Click "**OK**".

**D. Disconnect the VPN**

1. Click the Pulse Secure icon in the system tray.
2. Click the name of the connection.
3. Click "**Disconnect**".  
**Don't forget to click Disconnect in Pulse Secure when you are finished.**